Form Title: Quality Policy
Form Ref: POL 002
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QUALITY POLICY STATEMENT

FOR THE SCOPE OF:

Provision of Electrification Labour, and Safety Critical Staff for The Rail Sector.

The Company recognises that the provision of a consistently high standard of product and service is the keystone of our success, reputation and the total satisfaction of our customers.

We will constantly aim to:

- Identify objectives across the business, aimed at continuous improvement of the Quality Management system and enhancing customer satisfaction
- Be open to new ideas and adaptive to change
- Be resourceful and innovative in meeting our customers' needs and expectations
- Effectively analyse data, customer satisfaction and conformity to service requirements, in order to identify opportunities for preventive action and continuous improvement and to measure the effectiveness of the Quality Policy
- We commit to working with customers and other interested parties to establish and maintain the highest quality standards.
- Establish measurable quality objectives, which will be periodically reviewed to track progress and ensure that they remain relevant to the business. We will ensure that this policy is communicated to and understood by all members of staff

The Company are dedicated to operating in accordance with the principles of *BS EN ISO 9001:2015* in order to demonstrate our commitment to quality and to both our customers and employees.

This policy will be reviewed annually as part of the Management review process to ensure its continued relevance and adequacy.

Signed: 

Dean Jump
Role: Managing Director

Date: October 2026

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