

Winch remote controls (Warn Industries)

Issued to: All Network Rail line managers,
safety professionals and accredited contractors

Ref: NRA23-08

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Location: National

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Overview

There has been a technical recall from Warn Industries concerning a batch of Winch Remote Controls possibly fitted to GreenMech SAFE and SURE-Trak vegetation machines.

Warn Industries advise that a defect exists in the handheld remote control device that was sold with WARN VR EVO winches. A small number of remotes which have been exposed to, or submerged in water have exhibited failures that can result in unintended winch operation, which may increase the risk of injury.

Note, only the remote is subject to this recall notice, the winch is not affected.

Products affected: Remotes shipped with all WARN VR EVO winch models manufactured between 03 June 2019 and 29 November 2022:

PN 103250 - VR EVO 8
PN 103251 - VR EVO 8-S
PN 103252 - VR EVO 10
PN 103253 - VR EVO 10S
PN 103254 - VR EVO 12
PN 102355 - VR EVO 12-S
PN 104218 - S/P Remote & Control module

Product Identification:

VR EVO Winch Serial numbers Affected:

03062019xxxx - 29112022xxxx

(03 June 2019 - 29 November 2022)

Serial numbers are located on the back side of the winch drum support.

Immediate action required

1. Inspect the remote for any internal corrosion or signs of water ingress.
2. Open the remote by removing the 3 screws and remove the batteries (1 x Li-ion or 3 x AAA depending on manufacturing date). Removing these batteries disables the wireless function of the remote.
3. If no corrosion is found, the remote can still be used to control the winch but only when physically plugged into the winch control pack.
4. Discard the batteries, you will not reinsert them back into the remote during reassembly.
5. If corrosion is found, the remote can no longer be used and must be replaced.
6. Reassemble the remote using the 3 screws without the batteries.
7. Contact your local WARN Distributor to obtain a refurbished or replacement remote. This may be a wired only remote as an interim solution while you wait to receive a refurbished or replacement wired/wireless remote when available.
8. Keep the remote dry and unplugged when not in use.
9. If you don't find a distributor in your area, contact Warn Industries at cs@warn.com or visit our website www.warn.com/vr-evo-remote-info for more information about getting a replacement remote.

Warn Industries is developing a replacement water-resistant remote control that it will make available to affected customers, at no charge, when the product is available

